

Y. S. ARTS & K.S. SHAH COMMERCECOLLEGE.

DEVGADH BARIA

POST BOX NO. 5, DEVGADH BARIA. DIST. DAHOD 389380.

(Affiliated to Shri Govind Guru University& Conducted by Baria Higher Education Society)
(NAAC Accredited 'B' Grade)

College E-mail ID: devbariacollege@yahoo.com Website www.devbariacollege.org

REF.NO.: 987-1/2018-19

Prof. B.F MAKARANI Mob. 9426534945

26/06/2018

Off. Ph. No: 02678 -220270

Policy:

Mechanism: Internal Examination related grievances

- ➤ Our Institution has established a Grievance Redressal Cell
- > Set up a dedicated cell to handle examination- related grievances, comprising representatives from the examination department, student union, and faculty members.
- ➤ We have developed and publicize clear guidelines and procedures for submitting grievances, ensuring transparency and ease of access.
- For Time-Bound Resolution we have Establish a timeline for resolving grievances, ensuring prompt attention and resolution within a specified timeframe (e.g., 3-5 working days).
- ➤ The Documentation and Record-keeping will be Maintained with detailed records of grievances, resolutions, and actions taken, enabling tracking and analysis of trends and areas for improvement.
- ➤ By implementing this mechanism, institutions can ensure a transparent, time-bound, and efficient process for addressing internal examination-related grievances, promoting student satisfaction and trust.
- > To maintain transparency, the entire process is documented, and records are kept for future reference.
- ➤ The college also ensures that any identified issues are addressed systemically to prevent recurrence.
- Regular feedback from students is sought to improve the grievance redressal mechanism, reinforcing the college's commitment to upholding the integrity of the examination process and ensuring student satisfaction.

Note: Since the last change (26/06/2018) in the Policy about Internal Examination till i.e. 2023-24; there are no changes in the policy.

Shah Connada C

Offg. Principal Y. S. Arts & K. S. Shah Commerce College, Devgadh Baria

Elmo L.

Academic Year: 2023-24

- For Academic Year 2023-24during the entire internal examinations there were no issues faced by any students.
- Thus there were no such documents for the Academic Year: 2023-24.

Offg. Principal Y. S. Arts & K. S. Shah Commerce College, Devgadh Baria

Elmy L.